

MAY. 15. 2007 1:19PM HP LEGAL IP  
TO: PTO CENTRAL NUMBER

RECEIVED  
CENTRAL FAX CENTER NO. 186 P. 1

MAY 15 2007

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 200309365-1

Inventor(s): Sherif Yacoub  
Application No.: 10/699264  
Filing Date: Oct 30, 2003

Confirmation No.: 2032  
Examiner: Unknown  
Group Art Unit: 2643

Title: System And Method For Call Center Dialog Management

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**STATUS INQUIRY**

More than 44 months have passed since:

NEW APPLICATIONS

The filing of this application on October 30, 2003. No communication has been received from the Patent and Trademark Office indicating action on this application.

AMENDED APPLICATIONS

The filing of a response on . No communication has been received from the Patent and Trademark Office.

APPEALED APPLICATION

The Appeal Brief was filed on .

An Examiner's Answer was mailed on .

A Reply Brief to the Examiner's Answer was submitted on .

ALLOWED APPLICATIONS

The mailing of FORM POL-85 and/or Examiner's Amendment on .

Kindly advise the undersigned of the present status of this application.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450

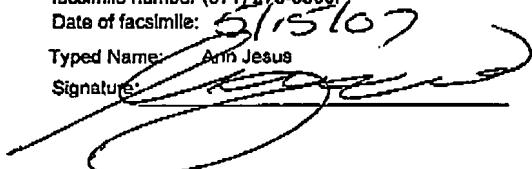
Date of Deposit:

OR

I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number (571) 273-8300.

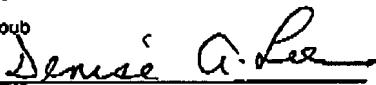
Date of facsimile: 5/15/07

Typed Name: Ann Jesus

Signature: 

Respectfully submitted,

Sherif Yacoub

By 

Attorney/Agent for Applicant(s)

Denise A Lee

Reg No.: 35,931

Date: 5/15/07

Telephone: 650 236 4868

Rev 02/07 (Status)